



Sanchar Nigam Pensioners' Welfare Association

Reg.No: SOCIETY/WEST/2021/8902564

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SNPWA/CHQ/BSNL/EX-GRATIA/MH/2026

Dated: 18 August 2026

To

Shri A. Robert J. Ravi
Chairman & Managing Director
Bharat Sanchar Nigam Limited
New Delhi

Subject: Immediate release of long-pending Ex-Gratia payments to ST VRS retirees of Maharashtra Circle - request for your immediate and personal intervention.

Respected Sir,

At the very outset, we wish to place on record our sincere appreciation and gratitude for the positive and humane approach adopted by you in resolving the long-pending grievance of the ST VRS retirees of Maharashtra Circle.

Your recent decision to direct Pr CCA/ MH Co to make the Payments of Gratuity and Commutation of Pension removed the last impediment which had prevented the Principal CCA, Maharashtra, from releasing the terminal benefits of the affected retirees. This positive action by you has gone a long way in restoring the confidence of these long-suffering comrades in the fairness and sensitivity of the BSNL administration.

We are equally grateful to the Department of Telecommunications and CGCA, ND, for their highly positive and pragmatic intervention for withdrawing its earlier instructions, in conformity with Statutory Rules of DOP& PW, which had stood in the way of settlement of their

legitimate retirement benefits. With the DoT hurdle now removed and the consequential action having been enabled at the Pr CCA/ MH level, the major part of this agonisingly prolonged injustice has finally come to an end.

However, one vital component still remains unpaid - the Ex-Gratia admissible to the affected ST VRS retirees

This payment has remained pending since 2020, causing enormous financial hardship and mental agony to the retirees and their families. These are persons who had already opted for VRS under a Government-approved scheme and had legitimately earned the financial benefits attached to their retirement. The continued withholding of their Ex-Gratia, even after the obstacles relating to their terminal benefits have been cleared, is therefore a matter requiring urgent attention.

It is pertinent to recall that the issue of withholding pensionary benefits and Ex-Gratia of the Maharashtra ST VRS retirees has been raised repeatedly, including before judicial and administrative authorities.

Today, there appears to be no impediment whatsoever for the release of the Ex-Gratia.

The matter, in our considered view, does not require any further reference to, or intervention by, any other authority. Since the earlier impediments have already been removed, a clear direction from BSNL Co, to the concerned authorities is sufficient to bring this painful chapter to a final and just conclusion.

Sir, these unfortunate comrades have waited for nearly six years for what was legitimately due to them. They have already endured prolonged uncertainty, financial distress and immense mental anguish. Having crossed the difficult hurdles relating to their terminal benefits, it would be deeply unfortunate if they are now compelled to wait any longer for the Ex-Gratia that is otherwise payable to them.

We therefore earnestly request you to *kindly exercise your personal and immediate intervention and issue appropriate directions* to the concerned authorities for:

- 1. Immediate sanction and release of the pending Ex-Gratia payments to all eligible ST VRS retirees of Maharashtra Circle without any further delay;**
- 2. Ensuring that the payment is processed without insisting upon any further intervention or instructions from DoT or any other authority , since the earlier impediments have already been removed; and**
- 3. Issuing necessary instructions to the concerned officers to complete the exercise within a definite and time-bound period, so that these aged retirees may finally receive the money that has been withheld from them for years.**

Sir, your earlier positive action has already brought immense relief to these retirees. A final direction for release of the Ex-Gratia will complete the process of justice.

We sincerely hope that your compassion and sense of fairness will once again prevail and that you will kindly ensure that the long ordeal of the ST retirees of Maharashtra Circle ends completely and finally.

What is due to a retiree after a lifetime of service should never become a matter of prolonged uncertainty and a nightmare.

We look forward to your immediate and favourable intervention.

With profound regards,

Yours sincerely,



(G. L. Jogi)

Copy to

- 1. Sh Sanjiv Gupta ji, M(S)/ DOT for information pl**
- 2. Sh Manish Sinha Ji, M(F)/ DOT, for information pl. information pl**
- 3. .MS Vandana Gupta for information pl.**
- 4.Dr Vidya Sagar, Dir(HR)/ BSNL, for immediate n/a on war footing**
- 5. Sh Rajiv Kumar ji, Director(F)/ BSNL for immediate n/a on highest priority pl. .**
- 6. Sn Manish Lodha Ji, DDG(E)/ DOT for information pl**
- 7. .Sh Manish Shukla ji, CGM/ MH, for appropriate n/ a pl.**
- 8. Pr CCA/ MH, for information pl.**